yubico

Professional Services
Getting Started Workshops

Half-day, interactive sessions featuring deployment guidance and technical tips on integrating YubiKeys with Duo, Okta, and Ping, plus post-workshop technical consulting hours

Yubico is leading the charge toward a more secure and frictionless authentication future. Our team of experts provides guidance and best practices in workshops designed to help facilitate your YubiKey integration and deployment.

Professional Services offers a half-day, virtual workshop featuring:

- Recommendations and best practices on the operational components of a YubiKey deployment
- User lifecycle processes such as user registration, validation, onboarding and handling lost or revoked YubiKeys
- Effective user training and help desk support
- Technical overview of YubiKeys
- Review of supported authentication protocols (OTP, PIV Smart Card, U2F/FIDO)
- Tips on provisioning, registering, and decommissioning YubiKeys specific to Duo, Okta or Ping

Includes a Deployment Solutions Guide and a Technical Solutions Guide:

- Deployment and Operational Best Practices and Recommendations
- YubiKey Quick Start Guide (based on your chosen IAM)

Plus 5 hours of on-demand Technical Services

- Post-workshop, on-demand hours to assist you with your technical integration and implementation

Getting Started Workshop Topics

Deployment Planning
Creating an optimal project plan and team structure, as well as an analysis of user security profiles for your organization

YubiKey Distribution and User Registration
Determine the best method to deliver and distribute YubiKeys to your users

User Lifecycle Management Processes
Create the optimal user lifecycle processes such as user registration and authentication as well as onboarding and offboarding users

User Training and Help Desk Support
Develop effective end-user training and support materials and processes

Deployment Reporting
Determine the best metrics and analytics to measure the success and impact of your YubiKey deployment

YubiKey Technical Overview
Discussion of technical workflows, such as authentication and registration

YubiKey Authentication Protocols and Interfaces
Authentication protocols and interfaces applicable to your solution

YubiKey Lifecycle Management Steps
Discussion of YubiKey provisioning, programming, registration and decommissioning for the Duo, Okta and Ping based solutions

Learn more
www.yubico.com/support/yubico-for-professional-services
email: professional-services@yubico.com

About Yubico Yubico sets new global standards for easy and secure access to computers, servers, and Internet accounts. Founded in 2007, Yubico is privately held with offices in Australia, Germany, Singapore, Sweden, UK, and USA. Learn why nine of the top 10 internet brands and millions of users in more than 160 countries use our technology at www.yubico.com.

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