yubico

Professional Services
Operational Deployment Workshops

One-day workshops providing customized recommendations and best practices for successfully deploying YubiKeys in your organization

Yubico is leading the charge toward a more secure and frictionless authentication future. Our team of experts provides guidance and best practices in operation workshops designed to help facilitate your YubiKey deployment.

Professional Services offers a one-day, assessment-based workshop focused on:

- Deployment planning
- YubiKey delivery, distribution, and validation
- User lifecycle processes such as user registration, onboarding, handling lost or revoked YubiKeys
- Effective user communication and training
- Help desk support
- Project metrics and reporting
- Launch and go-live planning

Includes a customized Recommendations and Best Practices Guide:

- Findings from the Discovery and Assessment workshop
- Deployment strategy and tactics recommendations
- Deployment and Operational Best Practices

Workshop Topics

Deployment Planning
Create an optimal project plan and team structure, as well as an analysis of the user security profiles for your organization

YubiKey Distribution and User Registration
Determine the best method to distribute YubiKeys to your users as well as the approach for registering them

User Lifecycle Management Processes
Create the optimal user lifecycle processes such as onboarding new users and replacing or revoking YubiKeys

User Communication and Training
Develop compelling end-user messaging as well as effective training approaches and materials

Help Desk Support
Integrate YubiKey support into your existing help desk processes and create effective help desk support scripts and training documents

Deployment Reporting
Determine the best metrics and analytics to measure the success and impact of your YubiKey deployment

Go-live and Launch
Review best practices for successful pilots and launch activities

Learn more
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