yubico

Professional Services

Deployment Advisors

Yubico Professional Services now offers dedicated Deployment Advisors to help shepherd you through your YubiKey deployment, from planning to wrap-up.

Yubico is leading the charge toward a more secure and frictionless authentication future. Our Professional Services team consists of trained and accredited security professionals with experience gained from hundreds of customer implementations across a wide range of industries and the government sector.

Professional Services Deployment Advisors become part of your deployment project team, providing guidance on deployment methods, best practices and implementation strategies for a frictionless and successful YubiKey roll-out. The Deployment Advisor will collaborate with your project group, partner internally with your assigned Yubico personnel, and serve as an expert resource for all of the operational aspects of your YubiKey deployment.

Deployment Advisors can assist in your YubiKey rollout efforts in a variety of ways, such as
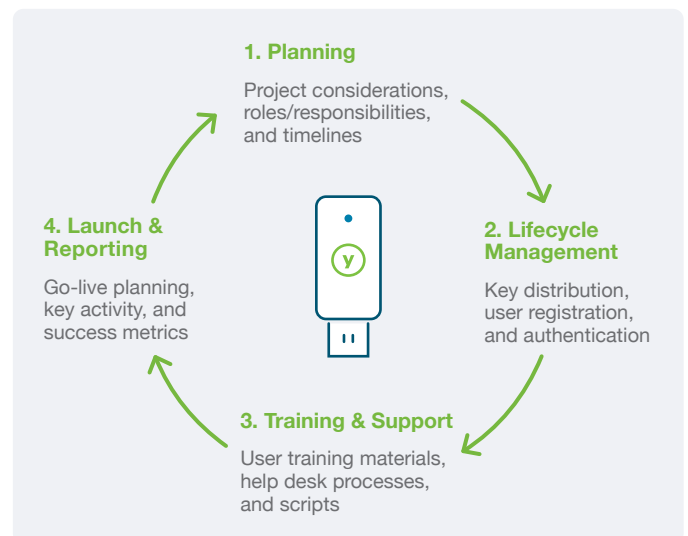
- Creating the optimal deployment project plan
- Crafting effective policies around handling lost/replacement and revoked YubiKeys
- Creating compelling marketing messaging
- Developing customized, easy to use training materials
- Devising comprehensive help desk materials and processes
- Determining the best deployment reporting metrics
- Designing optimal user pilot teams to validate the user experience
- Suggesting fun and attention-grabbing launch activities

Deployment Advisors are designed to be with you from the start of your project through its completion, serving as a core project team member and an on-demand resource to help expedite your deployment and ensure its success. Deployment Advisors' areas of focus include:

- Project planning and readiness
- YubiKey delivery and distribution
- YubiKey lifecycle management processes, including lost/ replacement keys and user onboarding and offboarding
- End user communication strategies
- User training
- Support
- Deployment reporting
- Pilots and launch activities

Yubico's Deployment Advisors will help ensure that you successfully complete the critical phases of your deployment quickly and smoothly for a successful rollout across your organization.

1. Planning
Project considerations, roles/responsibilities, and timelines

2. Lifecycle Management
Key distribution, user registration, and authentication

3. Training & Support
User training materials, help desk processes, and scripts

4. Launch & Reporting
Go-live planning, key activity, and success metrics

YubiKeys deployed in:

9 of the top 10 global technology companies

4 of the top 10 U.S. banks

5 of the top 10 global retailers

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