yubico

Professional Services

Expert consulting services, including operational and technical workshops, implementation projects on-demand resources and custom engagements, designed to jump-start and accelerate your YubiKey deployment

Yubico is leading the charge toward a more secure and frictionless authentication future. Our team of experts provides technical and operational guidance to help streamline your YubiKey implementation and rollout.

YubiKeys deployed in:

9 of the top 10 global technology companies	4 of the top 10 U.S. banks	5 of the top 10 global retailers

Yubico Professional Services offer best-in-class industry deployment expertise and consulting in:

- Authentication Strategy
- Technical Integration Services
- Deployment Strategy and Planning
- YubiKey User Lifecycle Management
- User Training and Support
- Program Launch and Reporting

Yubico Professional Services Overview

Yubico offers a wide variety of advisory services in support of your YubiKey implementation and deployment, including best practices workshops, technical implementation packages, ondemand consulting resources and custom engagements.

Our Professional Services team is comprised of trained and accredited security professionals with experience gained from hundreds of customer implementations across a wide range of industries and the government sector.

From standard implementations to complex enterprise rollouts, Professional Services has the skills and expertise to help guide you through all facets of a YubiKey implementation and deployment.

Services Offered

Deployment 360 Program

A turnkey program packaging all of the essential elements and expertise to ensure your successful YubiKey deployment

Workshops

Interactive sessions designed to help jump start YubiKey integrations and deployments

Technical Implementation Projects

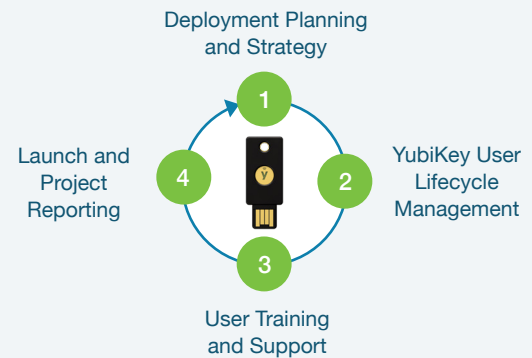Tailored projects designed to facilitate your YubiKey technical implementations

Professional Services Resources

Dedicated or on-demand resources to assist with your technical integration and operational deployment challenges

Custom Engagements

Discovery-based custom workshops and projects designed to fit your specific needs

Professional Services Deployment Process

Deployment Planning and Strategy

1

YubiKey User Lifecycle Management

2

User Training and Support

3

Launch and Project Reporting

4

Professional Services Activities

Technical Integration Services

- Architecture and Infrastructure Review
- Vendor Integration Analysis
- Test Plan Development
- PKI Advisory and Implementation

Deployment Planning

- Deployment Strategy
- User Security Profile Assessment
- Staffing/Resource Allocation Analysis
- Project and Milestone Planning

YubiKey Lifecycle Management

- Key Distribution/Validation
- User Registration
- Key Provisioning/ Credential Issuance
- Key Management Policies

User Training and Support

- Communication and Training Strategies
- Training Material and Documentation Review
- User Support Processes
- Call Center/CS Script Analysis

Launch

- Communication Plan Design
- User Targeting/Messaging
- Pilot Planning
- Launch Plan Development

Analytics and Reporting

- Reporting Requirements
- Customized Metrics
- Executive Reporting
- Dashboard Design

"Make the most of your YubiKey investment Let our Professional Services team help you accelerate your deployment and unlock maximum value from your YubiKeys as quickly as possible."

The YubiKey Family
The YubiKey is available in multiple form factors for desktop, laptops and mobile devices.

For more information, go to Yubico Support Services or contact us today.